

**Feedback - STPI Statutory Services
(2020-21)**

1. General Information :

Sl No.	Name of the Unit	Details				
1.	Name and Address of Unit					
2.	Name of Contact Person Designation Phone No. Mobile No. Email ID					
Criteria for Assessment						
Description		Rating (Check the relevant Box)				
(a) Front Office Co-ordination & Support		1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(b) Response to Customer Queries		1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(c) Turn-Around-Time of Approvals		1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(d) Procedures & formats clarity on STPI Website		1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(e) Overall Support from STPI		1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Ratings:		Poor : 1 Average : 2 Good : 3 Very Good : 4 Excellent : 5				
Suggestions if any:						
Note: Please Specify the reason for score 2 or below.						
		Signature				